

NORTHWIND

January, 2014

Practice Quiz - CM Session 4

1.	True or False: Service Package can only be booked for one person per package?
2.	True or False: Service Package components times can be modified?
3.	Name 3 service booking screens that Service Packages can be created?
4.	What are the batch features for Service Package?
	b)
	c)
5.	Yes or No: Can a Service Group be assigned to a Service Package?
6.	True or False: In the Services Booking Entry screen the Post to A/R field can be changed after the charge fee has been posted?
7.	True or False: Addons can be added after the charge fee has been posted?
8.	Where is the Gratuity report located?
9.	True or False: The Service report can only print Confirm Status bookings only?
10.	What is the difference between Maestro reports vs. Crystal reports?

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